



CHIPPEWA COUNTY
TELEPHONE
COMPANY

DOCKET FILE COPY ORIGINAL

Received & Inspected

JUL 01 2014

FCC Mail Room

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

June 27, 2014

REDACTED – FOR PUBLIC INSPECTION

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Room TW-A325
Washington DC 20554

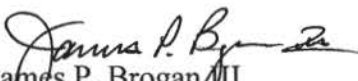
Re: FCC Form 481 as Required in WC Docket Nos. 10-90 and 11-42

Dear Ms. Dortch:

Enclosed for filing please find an original and three (3) copies of Chippewa County Telephone Company's (CCTC) FCC Form 481 pursuant, to WC Docket Nos. 10-90 and 11-42. The enclosed information bears the REDACTED version of CCTC's 5 Year Plan and financial statements.

Thank you for your assistance.

Respectfully,


James P. Brogan III
President

Enclosure(s)

No. of Copies rec'd
List ABCDE

10/11/14 0+3

FCC Form 481 - Carrier Annual Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-9986/OMB Control No. 3060-0819

July 2013

Received & Inspected

JUL 01 2014

FCC Mail Room

<010> Study Area Code	310680
<015> Study Area Name	CHIPPENAW COUNTY TEL
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	James P. Brogan III
<035> Contact Telephone Number: Number of the person identified in data line <030>	9063879911 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jbrogan@jamadots.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.427 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	1.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 310680mi510.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 310680mi610.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> 310680mi1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	310680
<015> Study Area Name	CHIPPENAW COUNTY TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<110> Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	
<111>	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

310680m1112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114> Report how much universal service (USF) support was received	<input type="checkbox"/>
<115> How (USF) was used to improve service quality	<input type="checkbox"/>
<116> How (USF) was used to improve service coverage	<input type="checkbox"/>
<117> How (USF) was used to improve service capacity	<input type="checkbox"/>
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPewa COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.brogan@jama-dotc.net

[illegible]

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPewa COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

[illegible]

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPewa COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadot.a.net

[illegible]

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPewa COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@janadocs.net
<810>	Reporting Carrier	Chippewa County Telephone Company
<811>	Holding Company	Niwatha Communications Inc
<812>	Operating Company	Chippewa County Telephone Company

<813>	<82>	<83>
Affiliates	SAC	Doing Business As Company or Brand Designation

(900) Tribal Lands Reporting
Data Collection Form

EO Form 451
OMB Control No. 3060-0086 OMB Control No. 3060-0086
July 2013

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPWA COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadota.net

<910> Tribal Land(s) on which ETC Serves

Bay Mills Band of Chippewa Indians

<920> Tribal Government Engagement Obligation

310680m1920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
No
No
No
No
No
No
No
No
No

(1100) No Terrestrial Backhaul Reporting		ICC Form 484
Data Collection Form		OMB Control No. 3060-0386 / OMB Control No. 3060-0386
		July 2013

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPewa COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers		FCC Form 485
Lifeline		OMB Control No. 3020-0050 OMA Control No. 3020
Data Collection Form		July 2013

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPENAW COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@ianadots.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.ianadots.com

*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2009) Price Cap Carrier Additional Documentation		FCC Form 487
Data Collection Form		OMB Control No. 3040-0060, NAB Form 487-100
Including Proof of Return Orders Affiliated with Price Cap Local Exchange Carriers		May 2013

<010>	Study Area Code	310680
<015>	Study Area Name	CHIPPEWA COUNTY TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9062879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@iamadotx.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3008) Rate of Return Carrier Additional Documentation Date Collection Period: _____ FCC Form 481 Form Number: 3-2007-0008/0009 Control No.: 3008-0009	
---	--

<010> Study Area Code	310680
<015> Study Area Name	CHIPPWA COUNTY TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	2063873911 ext
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@amadora.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii). The carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

(3014) If yes, does your company file the RUS annual report

(Yes/No)

☒ Yes
☐ No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☒ Yes
☐ No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

☒

(3023) Underlying information subjected to a review by an independent certified public accountant

☒

(3024) Underlying information subjected to an officer certification.

☒

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

310680m3026.pdf

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3050-0819 May 2013
---	---

<010> Study Area Code	310680
<015> Study Area Name	CHIPPEWA COUNTY TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: CHIPPEWA COUNTY TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/30/2014
Printed name of Authorized Officer: James Brogan III	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 9063879911 ext.	
Study Area Code of Reporting Carrier: 310680	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 431 OMB Control No. 3050-0086/OMB Control No. 3050-0813 July 2013
---	--

<010> Study Area Code	310680
<015> Study Area Name	CHIPPEWA COUNTY TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadota.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

<015>	Study Area Name	CHIPPewa COUNTY TBL
-------	-----------------	---------------------

<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
-------	---	---------------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@janadots.net
-------	---	----------------------

<701> Residential Local Service Charge Effective Date	1/1/2014
---	----------

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

CC-00000001
CC-00000002
CC-00000003

<711>

[illegible]

[illegible]



**CHIPPEWA COUNTY
TELEPHONE
COMPANY**

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

REDACTED – FOR PUBLIC INSPECTION

Chippewa County Telephone Company (SAC: 310680)

ATTACHMENT – LINE 112

ATTACHMENT REDACTED IN ENTIRETY



**CHIPPEWA COUNTY
TELEPHONE
COMPANY**

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

WC Docket Nos. 10-90 and 11-42

FCC FORM 481

STATEMENT REGARDING

SERVICE QUALITY STANDARDS &

CONSUMER PROTECTION RULES COMPLIANCE (500/510)

The annual reporting requirements for ETCs require a certification of compliance with applicable service quality standards and consumer protection rules. **Chippewa County Telephone Company** ("Carrier") is certifying that it has complied, and will continue to comply, with all applicable service quality standards and consumer protection rules.

As a licensed telecommunications carrier in Michigan, Carrier is subject to the Michigan Telecommunications Act (MTA) and Michigan Public Service Commission (MPSC) jurisdiction. The Company must comply with the numerous obligations relating to telecommunications service set out in the MTA, rules the MPSC adopts under the MTA, the federal Communications Act (FTA), and rules the Federal Communications Commission (FCC) adopts under the FTA. Carrier must also comply with all applicable and effective state and federal consumer protection and service quality standards.

Carrier is an incumbent local exchange carrier in Michigan who has operated for many years in the telecommunications industry. Throughout its time in the regulated telecommunications industry, Carrier has experienced varying degrees of regulations as well as regulation changes. Carrier has mechanisms in place to review and stay abreast of changes in regulations. Carrier has been a long-standing member of both state and federal industry associations who aid in our regulation awareness and compliance. Carrier also relies on the services of consultants and attorneys when appropriate to help us stay informed on changes in

state and federal regulations. Carrier has established processes and procedures to ensure employee compliance with implemented consumer protection and service quality standards. Periodic updates and training are offered to employees actively involved in business operations related to consumer protection and service quality standards.

Carrier has a Customer Proprietary Network Information (CPNI) Manual, which reflects the FCC's current CPNI rules. Also, the Carrier certifies with the FCC on an annual basis that it complies with the FCC's CPNI rules. Carrier has implemented an Identity Theft Prevention Program in accordance with the federal Red Flags rules. Carrier notifies its customers of their rights, custom calling features, and the Do-Not-Call registry. Carrier has implemented an automated process in which the new customer disclosure for new voice customers is auto-populated on to new customers' bills. Carrier's broadband service terms and conditions are available on Carrier's website or upon customer demand. In addition to passing through all state and federal Lifeline and Link-Up¹ discounts to applicable customers, Carrier also notifies customers of the Lifeline and Link-Up¹ programs and how to apply if eligible.

¹Link Up still available in Tribal lands, and Carrier services Tribal lands.



**CHIPPEWA COUNTY
TELEPHONE
COMPANY**

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

WC Docket Nos. 10-90 and 11-42

FCC FORM 481

STATEMENT REGARDING

FUNCTIONALITY IN EMERGENCY SITUATIONS (600/610)

STUDY AREA CODE: 310680

Chippewa County Telephone Company ("Carrier") certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2) and Rule 46 of the MPSC's Service Quality Rules (2000 AC, R 484.546). Carrier has and continues to comply with these requirements. Carrier's network is designed to remain functional in emergency situations without an external power source, has redundancy in its network for use in re-rerouting traffic when facilities are damaged, and its network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

Carrier operates in one exchange (the Brimley/Bay Mills Exchange). Carrier has a central office, wire centers, and remote cabinets in this exchange. The central office, wire centers, and remote cabinets are equipped with permanent battery back-up power. The central office and all of our wire centers and remote cabinets include battery back-up for a minimum of eight hours without generators or re-charging. Carrier also has a permanent, stand-by generator at the central office. The permanent stand-by generator, combined with the permanent battery back-up enable Carrier's central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Carrier has multiple portable generators available to be dispatched to remote cabinets on an as needed basis. Remote cabinets are equipped with a portable generator plug to accommodate the portable generators. The permanent battery back-up and portable generator(s) enable Carrier's remote cabinets to keep

running until power is restored so long as fuel is available, or until system changes are made to reroute traffic.

Part of our five year build-out strategy is to engineer and build the new fiber optic backbone routes in diverse ring configurations to provide additional circuit protection in the event of a cable cut. Our equipment balances based on the traffic load. Traffic is rebalanced automatically on the main path facilities to alleviate congestion in our networks. In sporadic instances where a backbone link goes down and is then restored, our equipment is set to automatically return to service and rebalance the traffic.

Some local access links such as to remote cabinets have only one main link to our central office. These links could cause service outages to a limited number of subscribers if a link was cut or equipment catastrophically failed. The equipment is all redundant such that traffic remains up through any single card or interface failure.

Carrier uses armored cable and route/link diversity as much as economically feasible to protect connections. Our maintenance crews respond very quickly if a cable is cut and causes an outage.



**CHIPPEWA COUNTY
TELEPHONE
COMPANY**

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

WC Docket Nos. 10-90 and 11-42

FCC FORM 481

STATEMENT REGARDING

TRIBAL LANDS (900/920)

Chippewa County Telephone Company ("Carrier") understands that the obligatory discussions with Tribal governments are expected to include, at a minimum:

- i. A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- ii. Feasibility and sustainability planning;
- iii. Marketing services in a culturally sensitive manner;
- iv. Rights of way processes, land use permitting, facilities siting, environmental and cultural preservations review processes; and
- v. Compliance with Tribal business and licensing requirements

Carrier has made multiple attempts to engage in discussions with the Bay Mills Band of Chippewa Indians, the Tribal government for the Tribal lands Carrier serves. Phone calls placed in 2012 to set up a meeting were not successful. Carrier sent a letter dated April 1, 2013 to Tribal Chairman Kurt Perron requesting a meeting to discuss their needs and potential deployment of services as well as other areas of interest specific to conducting business on Tribal lands; the Tribal government did not respond to this correspondence. Carrier learned a new Tribal Chairman has been elected, Tribal Chairman Levi Carrick. Carrier sent a letter dated June 4, 2014 to Tribal Chairman Carrick containing similar content regarding a meeting request as in the letter sent to former Tribal Chairman Kurt Perron. Carrier has heard back from Tribal Chairman Carrick and is hopeful that a meeting will be set up between Carrier and the Tribal government. Although Carrier believes efforts are continuously made in its business practices to consider matters such as the requirements set forth in § 54.313(a)(9), the Tribal government's lack of cooperation has directly impacted Carrier's ability to fully comply with said requirements. The correspondence sent to the Tribal government in 2013 and 2014 requesting a meeting is attached.



CHIPPEWA COUNTY
TELEPHONE
COMPANY

COPY

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

June 4, 2014

Bay Mills Band of Chippewa Indians
Attn: Levi Carrick, Tribal Chairman
12140 West Lakeshore Drive
Brimley MI 49715

Dear Chairman Carrick:

Chippewa County Telephone Company (CCTC) values its relationship with the Bay Mills Band of Chippewa Indians and the opportunity to provide services that meet the needs of CCTC's customers within Tribal lands, especially given the fact there is an alternate provider vying for their broadband patronage. CCTC prides itself on maintaining a good relationship with its customers, including the Bay Mills Band of Chippewa Indians, through ongoing communication and, as appropriate, periodic meetings. In an effort to continue this good relationship, and to fulfill certain obligations from the Federal Communications Commission (FCC), CCTC would like to request an opportunity to meet with the Bay Mills Band of Chippewa Indians.

The FCC has initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation, including those residing on Tribal lands. The FCC's plan includes a requirement for companies such as CCTC to hold discussions with federally-recognized Tribal entities in their supported serving areas regarding voice and broadband services on Tribal lands. The 'USF/ICC Transformation Order' can be accessed on the FCC's website via the following link: http://fjallfoss.fcc.gov/edocs_public/attachmatch/FCC-11-161A1_Rcd.pdf.

CCTC has made attempts in the past to arrange a face-to-face meeting between Tribal representatives of the Bay Mills Band of Chippewa Indians and CCTC to discuss your needs and potential deployment of services as well as other areas of interest specific to conducting business on Tribal lands. In December 2012, we made five unsuccessful attempts via phone to set up a meeting, and we received no response to our letter dated April 1, 2013 in which we asked to set up a meeting with Tribal representatives.

Please consider this letter a formal request to arrange a face-to-face meeting with CCTC and you and/or other Tribal representatives. If you have an interest in meeting with us, please contact me via phone at 906.248.3211 or e-mail at rdeneve@jamadots.net.

We look forward to meeting with the Bay Mills Band of Chippewa Indians.

Thank you for your attention to this matter.

Respectfully,

Ronald J. DeNeve
Network Manager

RJD/brs

Cc: Jay Brogan, President of Chippewa County Telephone Company



ADDRESS SERVICE REQUESTED

Bay Mills Band of Chippewa Indians
Attn: Levi Carrick, Tribal Chairman
12140 West Lakeshore Drive
Brimley MI 49715

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06/17/2014

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Delivered To
Bay Mills Band of Chippewa Indians Levi Gault
Street, Apt. No.,
or PO Box No. 12140 W Lakeshore Dr
City, State, ZIP+4[®] Brimley MI 49715



CHIPPEWA COUNTY
TELEPHONE
COMPANY

9984 West State Street • Brimley, MI 49715
(906) 248-3211 • FAX (906) 248-3425

April 1, 2013

Bay Mills Band of Chippewa Indians
Attn: Kurt Perron, Tribal Chairman
12140 West Lakeshore Drive
Brimley MI 49715

Dear Chairman Perron:

Chippewa County Telephone Company (CCTC) values its relationship with the Bay Mills Band of Chippewa Indians and the opportunity to provide services that meet the needs of CCTC's customers within Tribal lands, especially given the fact there is an alternate provider vying for their broadband patronage. CCTC prides itself on maintaining a good relationship with its customers, including the Bay Mills Band of Chippewa Indians, through ongoing communication and, as appropriate, periodic meetings. In an effort to continue this good relationship, and to fulfill certain new obligations from the Federal Communications Commission (FCC), CCTC would like to request an opportunity to meet with the Bay Mills Band of Chippewa Indians.

The FCC has initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation, including those residing on Tribal lands. The FCC's plan includes a requirement for companies such as CCTC to hold discussions with federally-recognized Tribal entities in their supported serving areas regarding voice and broadband services on Tribal lands. The 'USF/ICC Transformation Order' can be accessed on the FCC's website via the following link: http://fjallfoss.fcc.gov/edocs_public/attachmatch/FCC-11-161A1_Rcd.pdf.

From December 6, 2012 to December 28, 2012, we made five separate, unsuccessful attempts via phone to arrange a face-to-face meeting between Tribal representatives of the Bay Mills Band of Chippewa Indians and CCTC to discuss your needs and potential deployment of services as well as other areas of interest specific to conducting business on Tribal lands. Please consider this letter another formal request to arrange a face-to-face meeting with CCTC and you and/or other Tribal representatives. If you have an interest in meeting with us, please contact me via phone at 906.248.3211 or e-mail at rdeneve@jamadots.net on or before April 22, 2013.

Please contact me with any questions you may have regarding this letter. We look forward to meeting with the Bay Mills Band of Chippewa Indians.

Thank you for your attention to this matter.

Respectfully,

Ronald J. DeNeve
Network Manager

RJD/brs

Cc: Jay Brogan, President of Chippewa County Telephone Company



9984 W State Street
Brimley MI 49715

April 1, 2013

Bay Mills Band of Chippewa Indians
Attn: Kurt Perron, Tribal Chairman
12140 West Lakeshore Drive
Brimley MI 49715

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none">■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.		A. Signature X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee	
1. Article Addressed to: Bay Mills Band of Chippewa Indians Attn: Kurt Perron, Tribal Chairman 12140 W. Lakeshore Dr. Brimley, MI 49715		B. Received by (Printed Name)	C. Date of Delivery
2. Article Number (Transfer from service label)		D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No	
3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.		4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes	

PS Form 3811, February 2004

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Return Receipt Fee (Endorsement Required) 2.55			
Restricted Delivery Fee (Endorsement Required)			
Total Postage & Fees \$ 10.25			
Sent To: Kurt Perron, Tribal Chairman			
Street, Apt. No.: 12140 W. Lakeshore Dr.			
City, State, ZIP+4 [®] : Brimley MI 49715			

PS Form 3800, August 2006

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REDACTED – FOR PUBLIC INSPECTION

Chippewa County Telephone Company (SAC: 310680)

ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY